

Complaints Authorization Committee

Practice Standard

Enquiries Regarding Final Reports on Title

Complaints Authorization Committee Meeting April 27, 1998

Benchers' Notes October 1998

There has been a significant increase in the number of enquiries from financial institutions and members concerning the failure of solicitors to provide final reports on title on a timely basis. The Complaints Authorization Committee has determined that an enquiry concerning a final report on title that has been outstanding for six months shall be investigated as a complaint pursuant to section 45 of the *Law Society Act*.

The Complaints Authorization Committee requests that members communicate directly with lending institutions and other solicitors when unable to provide final reports on title on a timely basis. Members are referred to the Canadian Bar Association Code of Professional Conduct, Chapter XVI and in particular commentary 5 which states *The lawyer should answer with reasonable promptness all professional letters and communications from other lawyers which require an answer and should be punctual in fulfilling all commitments.*