



Sensitivity Training Canada™

Respect in the Workplace

Est. 2010

Cultural Sensitivity Training

Workshop

Confidential: Not for Distribution Outside of Your Organization



AWARD-WINNING TRAINING PROVIDER

This OCCUPATIONAL HEALTH & SAFETY workshop trains participants about appropriate and inappropriate behaviours in the workplace.

It provides critical information and strategies for building a psychologically safe work environment that supports the mental well-being of employees and management.



Cultural Sensitivity Training

All Organizational Levels

Topics Covered | 4-Hours for Groups or 3 ½-Hours 1:1 for Individuals

- It is not your INTENTION that counts – it's how what you do (or say) is RECEIVED that matters.
 - Impact vs Intent.
 - Micro-aggressions and Micro-inequities.
 - Unconscious Bias: A Close Look.
 - Managing Diversity at Work with Clients or Customers.
- False Diversity-Related Assumptions that can Impede Workplace Relationships.
 - Thriving Intergenerational Workplaces!
 - Types of Harassers in workplaces.
 - Review of the 'Prohibited Grounds' in Canada.
- How Valuing Differences Prevents Workplace Discrimination and Harassment
 - Cross-Cultural Sensitivity.
 - Approaches for Resolving Diversity-Related Conflict.

Also Included in the Workshop

- ✓ A '**Behaviours in the Workplace**' exercise – common workplace situations.
- ✓ After the workshop each participant will be awarded a Certificate of Completion.

Accreditation and Memberships

Sensitivity Training Canada is a division of Canadian HR Solutions, Inc. We have alliances with:

- The Canadian Psychological Association
- The Canadian Society of Industrial and Organizational Psychologists
- The International Association of Workplace Bullying and Harassment
- Human Resources Professional's Association, Ontario
- Chartered Professionals in Human Resources of Alberta and the Northwest Territories
 - Psychometrics Canada
- Chartered Professionals in Human Resources of British Columbia and Yukon
 - Chartered Professionals in Human Resources of Nova Scotia
 - Chartered Professionals in Human Resources of Prince Edward Island
 - Chartered Professionals in Human Resources of Manitoba
 - Chartered Professionals in Human Resources of Saskatchewan
- Chartered Professionals in Human Resources of Newfoundland & Labrador
 - Chartered Professionals in Human Resources of New Brunswick

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